

This Car Park is being operated by Ipswich Borough Council on the 23rd, 24th, 25th, 26th August 2019 ONLY. By parking your vehicle in our car parks, you agree to these terms and conditions which form the contract between you and us. A copy of these terms of conditions can be found on our website www.ipswich.gov.uk/carparks

In this agreement the term “Car Parks” means car parks operated by us, “Parking Stay” means the length of time for which you have paid to park in the Car Park and “Parking Charge” means the parking tariff payable for your Parking Stay as advertised on our Website, www.ipswich.gov.uk/carparks.

1. Our Car Parks

Ed Sheeran concert parking is limited to:

- Chantry Academy, Mallard Way, Ipswich, IP2 9LR
- Willis Towers Watson, Chalon Street, Ipswich. (This car park is not available until 6pm on Friday 23rd August, but from 2pm on Saturday, Sunday and Monday)
- All vehicles must be collected by 12.30pm
- No vehicles can or must be left on site overnight.
- Car Park will be locked at 00:30 and no access will be granted passed this time
- All vehicles must be under 1.8m in height as a number of car parks have height restrictions.
- All vehicles are parked at the owners own risk.
- All instructions given by staff on site must be observed.
- All speed limits must be observed.
- Pedestrians must leave and re-enter on the designated routes.
- Cars will not be allowed on site until the advertised times.

2. Parking Charge

- All payment charges are advertised at www.ipswich.gov.uk/carparks
- All event parking charges are subject to reviews and may change

3. Tickets and Payment

- Entry will only be permitted if spaces have been booked on the MiPermit parking app or via www.wantopark.com/ipswich website
- Payment must be made once a ticket is purchased
- Once purchased your MiPermit virtual ticket is not refundable and no allowances will be made for cancellations

4. Parking Spaces

- All cars must be parked in marked bays or as instructed.
- We reserve the right to deny access or close a Car Park for any reason at any time.

5. Parking Contraventions

When using the Car Park you must;

1. comply with these Terms and Conditions, and any other signs in the Car Park and where applicable any parking permit terms and conditions;
2. only park in a Car Park in which you are eligible to park, in accordance with the details display on the MiPermit app or website
3. secure your vehicle and keep valuables out of site
4. park within the confines of a marked parking space;
5. not park in a parking space designated for disabled persons when you are not entitled to do so and without displaying a valid Disabled Blue Badge; and
6. pay all amounts due for your Parking Stay and otherwise comply with the terms of this agreement. We may use ANPR cameras in our Car Parks to calculate the point of entry time to the point of exit time to calculate the length of your Parking Stay.

6. Ipswich Borough Councils Obligations to You

- Ipswich Borough council must operate its Car Parks with reasonable care and skill. We do not exclude or limit in any way our liability to you where it would be unlawful to do so, including liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors.

7. Complaints / Compliments

Should you wish to comment upon the Service you have received please visit

www.ipswich.gov.uk/services/complaints

8. Your Personal Information

To view how MiPermit stores your personal and sensitive data please click this link:

www.chipside.com/terms

9. Abandoned vehicles

We may dispose of abandoned vehicles ourselves if any of the following apply:

1. Where the vehicle is only fit to be destroyed;
 2. has no number plates or tax disc and is not taxed; or
 3. if we cannot find the owner or the owner fails to comply with a notice to collect the vehicle
- Where 10.2(c) applies, if we find the owner of the vehicle we must first give them 7 written days' notice and the chance to collect the vehicle before we can dispose of it. We must return a vehicle to its owner if claimed by them, and they pay the costs of removal and storage to us.
 - Where we are permitted to dispose of an abandoned vehicle as set out in this clause 10, we may dispose of the vehicle as we see fit including by selling it at auction or destroying it. If we sell an abandoned vehicle you may claim the money raised up to a year after the sale, minus our removal, storage and disposal costs.

10. Prohibited activities

You (or anyone appointed by you) must not do any of the following in our Car Parks:

1. tow any vehicle into or out of our Car Parks;
 2. clean or do any work on any vehicle, other than without our prior permission;
 3. sell, hire or otherwise dispose of vehicles or goods or carry out services or business activities within the Car Park without our prior written permission to you;
 4. dispose of any items or drop litter in the Car Park;
 5. pour petrol, or any other fuel into your vehicle or take petrol or any other fuel out of your vehicle;
 6. engage in anti-social behaviour, including (but not limited to) drinking alcohol, taking or dealing with illegal substances, fighting and/or loitering. If an individual engages in any of these behaviours or causes a nuisance or disturbance to others, action may be taken against them. Our Car Parks are to be used for the sole purpose of parking vehicles.
- If your vehicle has broken down, you must contact 01473 432000 inform us of your arrangements to have your vehicle repaired or removed. You must ensure that your

vehicle removal or repair is organised without causing disruption, damage or danger to any other person or property in the Car Park and follow any reasonable instructions of Ipswich Borough Council and its employees or agents regarding any such repair or removal in that regard.

11. Variation of the Terms and Conditions

These Terms cannot be varied except in writing by Ipswich Borough Council.

12. General

Each of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

Ipswich Borough Council of Grafton House, Russell Road, Ipswich, IP1 2DE